

“SUBOTICA HAS A HEART”



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Responsible for social affairs

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GRAD SUBOTICA

- COUNCIL FOR MIGRATION OF THE CITY OF SUBOTICA ESTABLISHED IN OCTOBER 2014
- (MAYOR, MEMBER OF HEADS FOR SOCIAL PROTECTION AND HEALTH, CENTRE FOR SOCIAL CARE, POLICE ADMINISTRATION, HEALTH CARE INSTITUTIONS, COMMISSIONER FOR REFUGEES ..
- WORKING GROUP FOR MIGRATIONS ESTABLISHED

CITY OF SUBOTICA

- ❖ City Council member, Red Cross, Centre for social care, Health care centre, Communal police, Kolevka – make an operational body responsible to monitor and follow the migration flows in Subotica, proposes adequate policy measures and solutions to emerging
- ❖ In July 2017: established Local network for improving the status of migrants in local community
- ❖ Our allies are EU, Konrad Adenauer Stiftung, NGO Atina, Association of lawyers of the North Macedonia, seven other cities in Serbia

- Couple of hundred thousands migrants passed through the city
- 16 November 2015. we opened the first temporary shelter, for some 60 migrants, 580 m2
- Adaptation and renovation works supported by Arbeiter-Samariter-Bund



Health and social care institutions



- **Community health centre**
- All the necessary health care services provided
- City hospital ensured health care treatment
- In 2016: medical help provided to 191 migrants
-

Health and social care institutions



- Medical check-ups for over 1000 children,
- Medical assistance for migrants provided at the border crossing with Hungary

CENTRE FOR SOCIAL CARE



- Daily visitations of the Reception centre
- Continuous monitoring and evaluation of children's needs, potential risks
- Regular trainings for the employees municipal centre for social care (UNICEF).

Centre for disabled children care „KOLEVKA“



- 16.November 2016. we opened the centre for accommodation of minor unaccompanied children.
- 20 beds, 250m²
- Donated by Swiss Co-operation Development Programme

Participation of local NGOs



- The workshop “Gift for a friend” organized as an inclusive training for children in the Reception centre by local NGO “Zajedno” with the support of Vlade Divac Foundation

Participation of local NGOs



- The main aim is to engage children in intercultural learning, enhancing tolerance and solidarity with young migrants;
- Learning the skills of respect for cultural diversity, as one of the main values cherished in the multicultural local environment

Projects by five local NGOs including NGOs Zajedno and Local Democracy Agency Subotica selected within the programme “We can do it too” by Vlade Divac foundation were intended for the support to develop inclusive approaches in addressing the migrants’ flow by local governments affected.



Local media reporting, often biased and as black chronicle

- **Migrants set a remote farmstead on fire!**
- **Look what they have done to a family in the city centre !**

EDUCATION



- In 2017, we started elementary level education programme for the migrants' children in the Reception centre
- Classes are organized three times a week for the children in lower/upper grade of elementary school

Apart from the existing international and national standards, a specific Rulebook was adopted in
2017

- Regulating the entry to pre-school and elementary education
- Support action plans in schools
- Individual support programme, coaching/mentoring for the pupils
- Issuing /administration of the personal documentation

Professional school team for inclusive education prepares action plans and education programmes for migrant pupils, head teachers prepare welcome activities for both parents and students



Evaluation team for placement of pupils composed of – interpreter, language teacher, pedagogue, programme coordinator for inclusive education programme



On the occasion of the 18 December, International Migrants' Day, the Mayor of Subotica, Mr Bogdan Laban organizes a reception for the employees in the Reception Centre Subotica and the families from Syria and Afghanistan who have been in the centre for more than 12 months waiting for the permission to enter the EU.



CONCLUDING OBSERVATIONS

- City of Subotica and the citizens have shown empathy and solidarity with the migrants since the beginning of migrant crisis and throughout the past years during the huge influx of migrants
- Important responsibilities were taken by the local public institutions, social services and communal enterprises, health centres, humanitarian organisations (Red Cross and High Commissioner for refugees)

CONCLUDING OBSERVATIONS

- Inclusion in education system is of utmost importance for improving a general status of migrants in local community
- Co-operation between local government, civil society and local media, collaborative support programmes developed contributed substantially to improving the impact of local policy measures
- No negative effects whatsoever on implementation of Local sustainable development strategy

THANK YOU FOR YOUR ATTENTION!

<http://www.subotica.rs>

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